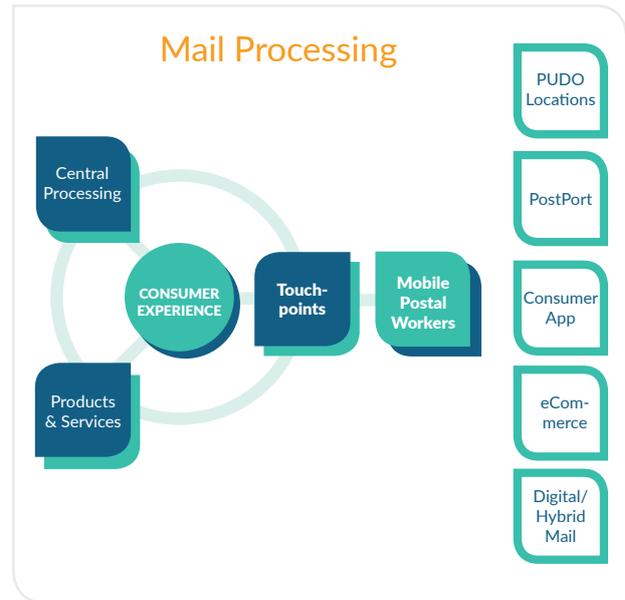# Mobile Postal Workers – Bring Services to the Doorstep

The Mobile Postal Worker solution brings postal services right to the consumer's front door, empowering mail carriers to go the extra mile.

Mail carriers are perfectly positioned to be frontline service providers for Posts. Recognizing the crucial role they play as the first line of consumer engagement, Posts are empowering mail carriers with mobile postal technology to conduct transactions with consumers and business on their postal route.

By leveraging this strategic advantage, Posts can increase revenue-generating opportunities, provide the postal workforce with greater autonomy, and give consumers direct access to services at their residence or place of business.

Postal Operators are turning to our Mobile Postal Worker solution to transform the mail carrier's role.

Mail Processing

- Central Processing
- CONSUMER EXPERIENCE
- Touch-points
- Mobile Postal Workers
- Products & Services
- PUDO Locations
- PostPort
- Consumer App
- eCommerce
- Digital/Hybrid Mail

This empowers them to leverage their daily involvement with consumers, implement COD, and add sustainable business lines to the core business.

Equipped with a mobile device and printer, mail carriers can improve the consumer experience by performing on the spot transactions, responding to requests, and providing streamlined deliveries and collections.

As the pace of life gets even faster, consumers expect quicker parcel deliveries, a better returns service, and the ability to perform transactions on their doorstep.

Our solution helps Posts collect payments faster, reduce non-deliverables, and speed up license collections.

Consumers can also pay custom duties on parcel deliveries, digitally sign for documents, and track items.

Escher's Mobile Postal Worker solution can be deployed on any mobile device and operating system. It packs the benefits, services, and transactions of the Post Office into the mail carrier's pocket – and empowers workers to bring these transactions to the consumer's doorstep.

escher
we understand post

Benefits

POSTAL OPERATOR

- Leverage opportunities at the Post Office's last mile
- Securely track Cash-on-Delivery and card payment transactions
- Cost-effective way to increase the Posts network
- Easily add new transactions to generate more revenue
- Automatically transfer data and transactions to central management system
- Integrate easily with current systems, devices and peripherals
- Manage all Mail Carrier transactions, locations, and routes from a single central location.

CONSUMER

- Send parcels and mails from home
- Pay on delivery/collection with cash or card
- Schedule deliveries and collections with the mail carrier
- Experience zero wait time with no need to leave the house
- Initiate or prompt transactions online and complete at the door
- Improved consumer experience with the Post

MAIL CARRIER

- Accept Cash-On-Delivery and card payments
- Increased security with Help Button to call for assistance
- Conduct transactions quickly and finish the route sooner
- Manage parcel delivery to neighbors and nominated safe places to achieve first time delivery
- Identify optimum delivery routes

> "Not everyone can get to the post office, especially in rural areas. But by equipping mail carriers with mobile tools, they can deliver transaction services wherever they interact with our customers—at home, at work."

Bring Postal Solutions to Everyone, Anywhere.

Gain a Competitive Advantage in Collection and Delivery. Escher's Mail Processing solutions provide a range of flexible components for Posts of all size.

Using the Mobile Postal Workers Solution, you can accelerate mail processing, enhance the consumerxperience, and develop long-term recurring revenue streams. Our Mail Processing solutions are the right fit for your Post.

escher
we understand post

Creating a unified consumer experience across the Post Office, Agent Network & at Home.

Get in touch today
E: information@eschergroup.com

Dublin: +353 1 254 5400
Boston: +1 857 366 9500
Singapore: +65 6745 7745

South Africa: +27 12 940 5000
Washington DC: +1 703 579 1300
www.eschergroup.com